

# Elite Express

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*“The Elite Fleet Can’t Be Beat”*

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September 25, 2009

Dear Customers:

Yesterday concluded a 3 day safety audit of our operations performed by the Department of Transportation. I am very pleased to tell you, our customers, that we received nothing but positive feedback from the auditor.

During the summary discussion, at which time the auditors discuss the findings of the audit, they mentioned that “they were extremely impressed with our overall compliance” and, in addition, noted **exceptional performance** in the following areas:

- Low Out of Service Rate on Vehicles
- Low Accident History
- Low Out of Service Rate for Log Violations
- Company’s Safety and Security Programs

The audit includes a thorough review of driver logs, accident history, vehicle maintenance, policies and procedures, training, pre-trip and post-trip inspections, in addition to other areas.

The result of the audit was; **0 violations**. That being said, the conclusion of this audit makes us feel very good about where we are as a company and particularly where we are in comparison to the rest of the industry in the area of safety.

Safety is an ongoing process for Elite Express and its employees. It has always been treated and always will be treated as a high-priority focus within our organization. We will continue to take a proactive approach to ensure the safety of our employees and the general public.

Please feel free to contact us if you would like a copy of our safety rating and, as always, we at Elite Express appreciate your business!

Sincerely,

Richard Meintel  
President